



Due to the spread of COVID-19 and for public safety concerns, starting from 11-April2020, Cambodia Angkor Air (K6) would like to apply new change/rebook/refund policies for passengers holding K6 tickets issued on/before 31-May-2020 for travelling on/before 30-June-2020 who are impacted due to:

- Travel ban: Where there is government notification that prohibits travel
- Travel advisory: General government advisory against non-essential travel
- Quarantine requirements: Mandatory quarantine at origin or destination
- Mandatory lockdown: Countries in which government have issued a mandatory lockdown and customers are therefore unable to reach airport
- Flight cancellation: Flights cancelled by K6

Would be applied as following:

**CHANGE /REBOOK POLICY:**

- Free of charge for all routes/tickets mentioned above
- New flight date: before/on 31-December-2020
- Fare differences, other taxes/fees/charges and surcharges and other fees are paid by passengers.

**REFUND CONDITIONS:**

- Refund with fee: follow the fare rules (apply for refundable ticket only)
- Refund without fee: will be approved and refund process would be made after 31-December-2020 only.

APG SPAIN seguimos a tu lado como siempre. Para cualquier duda o aclaración puedes contactarnos aquí.